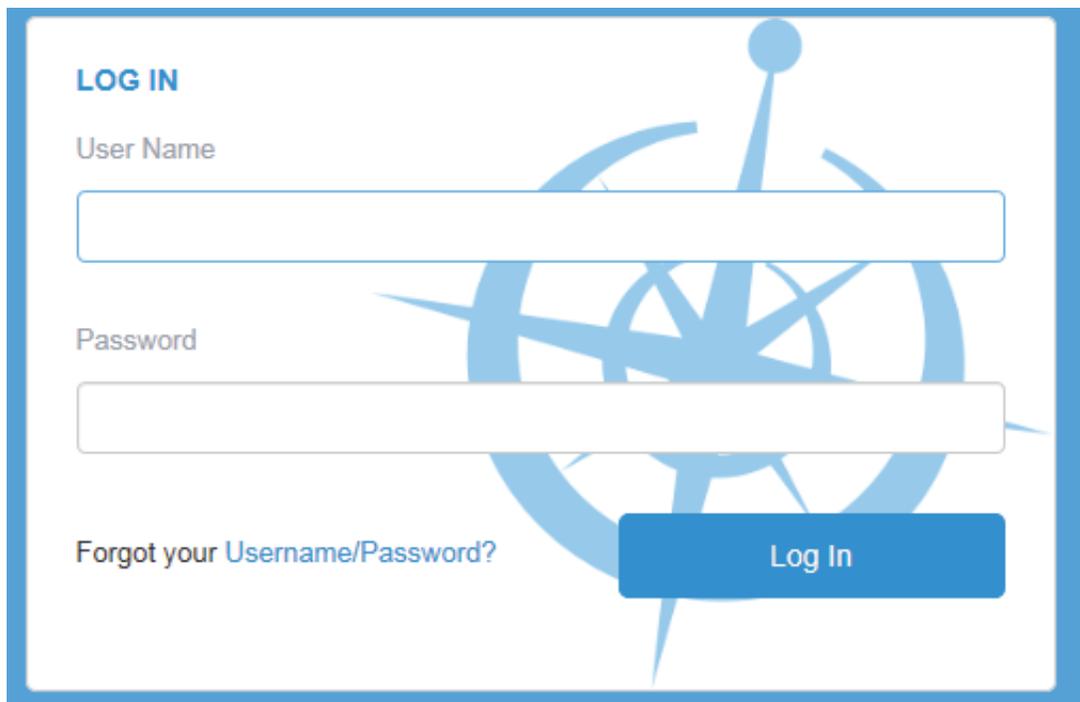


MyAlarms.com is an online portal that allows users to manage the account associated with their Alarm System(s) without having to call the Alarm Company. This website is mobile friendly allowing for easy use on mobile devices as well. For more information please contact your Alarm Company.

---

## Login Screen

First time users will receive two emails, one with the validation link and one with their username and temporary passcode. The user will be required to set up security questions and update their passcode when they log in for the first time.



**LOG IN**

User Name

Password

[Forgot your Username/Password?](#)

**Log In**

---

## Locations Screen

Upon logging in, the user will be brought to the locations screen. If the user has more than one location under their login they will be brought to the accounts screen where they can pull up the account they need to access.

## Locations Screen Overview

LAST 30 DAYS is a high level view of how many Alarms, Troubles and Agency Dispatches the location has had in the past 30 days.

SHIELD ICON the information displayed next to the Shield icon is the user's verbal passcode that is provided to the monitoring center when an alarm goes off.

LOCATION INFORMATION displays the address and site phone number(s) for the user's monitored location.

ACCOUNTS is a quick view of the user's monitored account number as well as the panel type for the associated alarm system.

The screenshot shows the MYALARMS.COM interface for the 'Locations' screen. The page title is 'ABC SHOP'. At the top, there are statistics for the last 30 days: 0 Alarms, 0 Troubles, and 0 Dispatches. A shield icon labeled 'ENGINE' is also present. Below these statistics is a table for 'ACCOUNTS (1)'. The table has columns for CS#, Panel Type, System Type, Active Date, and Cancel Date. One account is listed with CS# MSB5654, Panel Type DSC, and System Type CMSCID. To the right of the table is a 'LOCATION INFORMATION' box containing the address '123 RUSTY LN', 'LONGWOOD, FL 32750', and phone number '(555) 676-1234'. The page also shows a clock indicating the time is 10:33:16 EST. Red circles highlight the 'LAST 30 DAYS' summary, the 'ENGINE' shield icon, the account table, and the 'LOCATION INFORMATION' box.

CS#	Panel Type	System Type	Active Date	Cancel Date
☆ MSB5654	DSC	CMSCID		

## Location Activity

Provides detail of the alarm activity received for the users monitored location during a specified time frame. The designated time frame defaults to 30 days but can be changed based on what date parameters the user wants to retrieve.

Date/Time	CS#	Zone	Event	Zone Description	Comment	User#	User Name	Incident#	Area	Match
10/25/2018										
11:16:07	MSB5654		FULL - ***** Full Clear *****	Full Clear			(Site Codeword1)	1525931481		
11:16:05	MSB5654		VFA - Verified False Alarm		Denise Smith		(Site Codeword1)	1525931481		
11:15:59	MSB5654		1999 - Contact P/C Verified				(Site Codeword1)	1525931481		
11:15:52	MSB5654		CM - Contact Made	Premise (555) 676-1234				1525931481		
11:15:51	MSB5654		DN - Dialed Number	Premise (555) 676-1234				1525931481		
11:15:46	MSB5654		AA - Alarm Accessed					1525931481		
11:15:44	MSB5654	12	BUR012 - Burg (R) PR-AL-PT-PD-CL	Manual Entry (Oper FT01)				1525931481		_MANS

## Testing

Allows users to place their monitored alarm on disregard for a specified amount of time. When a monitored account is placed on test the monitoring center will not respond to any alarms during the selected time frame. User may place the entire account on test or just individual zones/sensors.

CS#	Test Duration	Effective Date	Expiration Date	Test History
<input checked="" type="checkbox"/> MSB5654				

All Zones    Individual Zones  
 By selecting an individual CS# you put on test all zones under it

K < 1 > X   10 items per page   Showing 1 out of 1

Start Date: 10/25/2018   Start Time: 11:28 AM  
 End Date: 10/26/2018   End Time: 11:28 AM   Test Duration 1 day

## Zones

Provides detail on what programmed alarm points and/or sensors are being monitored for the location.

Location Activity | Testing | **Zones** | Contacts

Show Inactive

MSB5654

Zone ID	Zone Description	Service Type	State	Event ID	Restore Req'd?	Zone(s) To Restore
1	SHOP FRONT DOOR	Burglary/Tamper	Alarm	BUR525 - Burg (C) PR-PD-CL		
2	GARAGE DOORS	Burglary/Tamper	Alarm	BUR525 - Burg (C) PR-PD-CL		
5	SMOKE DETECTORS	Fire	Alarm	FIR664 - Fire (C) FD-PR-CL		
7	CASH REGISTER	Holdup/Panic	Alarm	PAN150 - Panic PD		

50 items per page
1 - 4 of 4 items

## Contacts

Provides a listing of the responsible parties the monitoring center will contact upon receipt of an alarm event.

Location Activity | Testing | Zones | **Contacts**

Show Phones  Show Inactive

CALL LIST

Seq#	Contact Name	Type	PIN	Authority Level	Panel User#	Contact List	Start Date	End Date	Actions
1	SMITH, DENISE	phone >		C/L Only - Not ID		ECV	09/20/2011		
2	SMITH, JACK	phone >		C/L Only - Not ID			09/20/2011		